



ISLE OF SKYE ROTUNDA

ROTUNDA TERMS AND CONDITIONS

We would ask that you let us know immediately if something is not satisfactory in order that we can take steps to correct it as soon as possible.

We can be contacted at all times on the following phone numbers:

01478 650312 or **07917713014** or you can call in at the main house.

We also ask that you let us know as soon as possible about breakages as replacements are not always readily available and can take a while to arrive on Skye.

We really want your time with us to be enjoyable and safe.

In order to provide the best experience for everyone we have a few house rules that you need to agree to when booking our property.

TERMS AND CONDITIONS

- Minimum age for check-in **18 years of age**.
- No smoking, vaping or use of illegal drugs on the property.
- No parties or events.
- No visitors to the property without prior agreement.
- No pets are allowed at the property.
- No children are allowed on the property.
- No open flames and the use of Chinese lanterns and fireworks within the garden is not allowed.
- No feeding of local croft animals or wildlife, especially seagulls.
- Please close all outside doors and windows prior to leaving the property at any time, as weather conditions can change very quickly and cause damage.
- The septic tank system incorporates the use of a pump. This makes it unsuitable for anything other than water, human waste and toilet paper. Nothing else whatsoever, must be put down the toilet. Guests failing to comply with this will be charged for the repair of the system and the cost of cancelled future bookings until repairs have been made. There are facilities for the disposal of sanitary products, condoms and other personal items, which can be emptied as frequently as required during your stay.

- The kitchen and bathroom sink also flow into the septic tank system and are therefore also subject to restrictions. Please scrape food waste into the waste bin prior to washing up. Tea-leaves and coffee grounds should not be disposed of down the sink.
- We ask that you are considerate to neighbours and livestock when returning late in the evening or sitting outside by not making excessive noise.
- We ask that you abide by the current government health restrictions for Scotland.
- We ask you to leave the Rotunda with all dishes washed and all rubbish and recycling placed in the bins provided.
- Extreme weather conditions can occur in this location. This can cause disruption to power, water and electronic communications. In the event of such failure we will do everything we can to restore facilities but for outages outwith our control we ask that you are understanding of the limits of our capabilities.
- The Rotunda has an outside electric socket. This can be used by guests staying at the property to charge electric vehicles but only by prior arrangement and agreement of a supplementary charge. Alternatively there is a charging point at the Aros centre in Portree.

CANCELLATION POLICY

- To receive a partial refund, guests must cancel at least **14 days** before your check-in date.
- Bookings cancelled outwith **14 days before arrival** will be charged for 1 nights stay.
- If you cancel less than **14 days before** check-in we will retain the full value of the booking.
- In the event of extenuating circumstances and at our discretion these terms maybe renegotiated.



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